



Warranty Request Form

Customer Details

Company Name

Contact Name

Telephone

Address

Email

Site Details

Site Name

Contact Name

Telephone

Address

Email

Access Times

Times to Avoid

Details of any access / parking restrictions or site entry requirements

Product Information

Manufacturer

Model

Serial No

Details of Fault

Location of unit (ie kitchen / bar etc)

Authorisation / Acceptance of Terms

We understand that we will be liable for all costs of the repair if the fault is not covered under the terms and conditions of Falcon's warranty. All service calls completed that are found not to be covered under Falcon's warranty will be chargeable and payment will be required under our terms and conditions of trading.

Please check the box to confirm acceptance of these terms

Name

Date

We hereby authorise Falcon Foodservice Equipment to invoice our account for all works completed if the warranty call is not covered under our [Warranty Policy](#)